

South East Coast Ambulance Service NHS Foundation Trust

South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 29th November 2018

Email: Email: Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/10/15.

You requested the following information, please also see our response below:

I would like to know, for each month of the year in 2015/16, 2016/17, 2017/18 and up until the most recent point for which data is available in 2018/19, what the number of call-outs, total call –out times and average response times were at your trust – and would like to have this broken down according to the origin of the call under the categories of GP surgery (not out of hours), out of hours service, member of the public, and any other types of callers that are recorded.

We advised that we are unable to split the data in the requested format as we do not record it in this way. We advised we would only be able to gather data for emergency response recorded as Health Care Professional (HCP) - but this will also include bookings made by hospitals, districts nurses, etc. You confirmed you would like this.

Within NHS Pathways a HCP is defined as:

A doctor - this means a qualified and currently practising medical practitioner; not a medical student or retired doctor.

A dentist - This means a qualified and currently practising dentist; not a retired dentist or student dentist.

A registered nurse or midwife - this means a qualified and currently practising registered nurse, dental nurse or midwife; not a care assistant, student nurse/midwife or a retired nurse/midwife. A registered paramedic - This means a qualified and currently practising paramedic; not an ambulance technician, member of a voluntary healthcare organisation or a retired paramedic. A doctor's representative OR other authorised person - This means, for example, a receptionist or ward clerk who is calling on the direct instructions of a doctor, dentist or nurse. This also means any professional who is authorised to request an ambulance or interhospital transfer. This also means any other professional who is responsible for the patient.

Please see table below:

			Count of	Total	Average
Month	Year	Source	incidents	Response	Response



				Time HH:MM:SS	Time
lonuoni	2018	NHS 111	11821	7643:18:31	00:38:48
January February	2018	NHS 111	10287	9015:16:01	00:52:35
March	2018	NHS 111	10959	9932:25:09	00:54:23
April	2018	NHS 111	10935	7319:28:44	00:40:10
May	2018	NHS 111	10428	8049:43:49	00:46:19
June	2018	NHS 111	10035	8043:39:07	00:48:06
July	2018	NHS 111	9961	8883:32:20	00:53:31
August	2018	NHS 111	9872	8231:45:36	00:50:02
September	2018	NHS 111	9702	8142:04:52	00:50:21
October	2018	NHS 111	10520	8191:13:18	00:46:43
00.0001	2010	OTHER AMBULANCE	456	280:02:22	00:36:51
January	2018	SERVICE	130	200.02.22	00.30.31
February	2018	OTHER AMBULANCE SERVICE	370	282:09:08	00:45:45
March	2018	OTHER AMBULANCE SERVICE	606	523:04:14	00:51:47
April	2018	OTHER AMBULANCE SERVICE	410	242:18:35	00:35:28
May	2018	OTHER AMBULANCE SERVICE	392	253:00:27	00:38:44
June	2018	OTHER AMBULANCE SERVICE	385	269:31:37	00:42:00
July	2018	OTHER AMBULANCE SERVICE	447	366:07:14	00:49:09
August	2018	OTHER AMBULANCE SERVICE	360	240:26:04	00:40:04
September	2018	OTHER AMBULANCE SERVICE	391	324:33:41	00:49:48
October	2018	OTHER AMBULANCE SERVICE	424	303:14:22	00:42:55
January	2018	Careline	5466	4650:20:57	00:51:03
February	2018	Careline	4726	5762:35:33	01:13:10
March	2018	Careline	4922	6769:40:07	01:22:31
April	2018	Careline	4908	4601:23:31	00:56:15
May	2018	Careline	5051	5494:26:06	01:05:16
June	2018	Careline	4788	5325:13:31	01:06:44
July	2018	Careline	4755	6081:39:47	01:16:44
August	2018	Careline	4769	5213:28:37	01:05:36
September	2018	Careline	4644	5242:53:30	01:07:44
October	2018	Careline	4614	5048:36:15	01:05:39
January	2018	Unrecorded	39109	26447:51:29	00:40:35



Pebruary 2018			Source			
March 2018 Unrecorded Source 38301 34189:11:16 00:53:34 April 2018 Source 36095 23405:12:05 00:38:54 May 2018 Source 37978 27709:15:28 00:43:47 June 2018 Source 36474 26752:49:41 00:44:01 July 2018 Source 37852 31431:02:00 00:49:49 August 2018 Unrecorded Source 36343 26786:10:44 00:44:13 Mary 2018 Unrecorded Source 3688 27321:15:44 00:45:56 October 2018 COASTGUARD 10 provide 00:45:06 January 2018 COASTGUARD 10 provide 00:43:43 February 2018 COASTGUARD 10 provide 00:42:43 March 2018 COASTGUARD 10 provide 00:52:02 April 2018 COASTGUARD 11 04:33:16 00:23:11 May	February	2018		34884	29510:08:29	00:50:45
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June 2018 Gatwick Airport 27 08:08:48 00:18:06						
	July	2018	Gatwick Airport	31	11:39:50	00:22:35



August	2018	Gatwick Airport	41	11:45:57	00:17:13
September	2018	Gatwick Airport	29	07:55:20	00:16:23
October	2018	Gatwick Airport	34	10:21:51	00:18:17
January	2018	Highways England	*Less than 10	Unable to provide	00:46:10
February	2018	Highways England	*Less than 10	Unable to provide	00:22:52
March	2018	Highways England	*Less than 10	Unable to provide	00:18:43
April	2018	Highways England	*Less than 10	Unable to provide	00:14:32
May	2018	Highways England	10	02:26:44	00:14:40
June	2018	Highways England	*Less than 10	Unable to provide	00:24:16
July	2018	Highways England	*Less than 10	Unable to provide	00:13:02
August	2018	Highways England	*Less than 10	Unable to provide	00:36:00
September	2018	Highways England	*Less than 10	Unable to provide	00:24:25
October	2018	Highways England	13	03:23:28	00:15:39
January	2018	POLICE	1497	959:57:35	00:38:29
February	2018	POLICE	1237	997:47:24	00:48:24
March	2018	POLICE	1264	1018:01:23	00:48:19
April	2018	POLICE	1407	896:13:22	00:38:13
May	2018	POLICE	1516	1087:21:54	00:43:02
June	2018	POLICE	1470	1085:36:10	00:44:19
July	2018	POLICE	1600	1288:19:08	00:48:19
August	2018	POLICE	1498	1149:48:44	00:46:03
September	2018	POLICE	1410	1096:41:28	00:46:40
October	2018	POLICE	1349	1078:01:16	00:47:57
January	2018	Port Of Dover	*Less than 10	Unable to provide	00:26:49
February	2018	Port Of Dover	*Less than 10	Unable to provide	00:38:07
August	2018	Port Of Dover	*Less than 10	Unable to provide	00:23:24
December	2017	NHS 111	12390	10910:51:11	00:52:50
July	2017	OTHER AMBULANCE SERVICE	596	328:33:08	00:33:05
August	2017	OTHER AMBULANCE SERVICE	479	256:08:25	00:32:05
September	2017	OTHER AMBULANCE SERVICE	632	419:19:10	00:39:49
October	2017	OTHER AMBULANCE SERVICE	753	493:57:53	00:39:22
November	2017	OTHER AMBULANCE	441	259:32:42	00:35:19



		SERVICE			I
December	2017	OTHER AMBULANCE SERVICE	562	437:10:37	00:46:40
July	2017	Careline	2096	1528:45:48	00:43:46
August	2017	Careline	3652	2745:17:14	00:45:06
September	2017	Careline	5174	4956:28:07	00:57:29
October	2017	Careline	5621	4978:14:02	00:53:08
November	2017	Careline	5699	4641:51:41	00:48:52
December	2017	Careline	5662	7075:22:10	01:14:59
July	2017	Unrecorded Source	20249	12743:55:28	00:37:46
August	2017	Unrecorded Source	29096	18546:36:06	00:38:15
September	2017	Unrecorded Source	36376	28137:31:28	00:46:25
October	2017	Unrecorded Source	38680	27876:42:52	00:43:15
November	2017	Unrecorded Source	38607	26095:10:16	00:40:33
December	2017	Unrecorded Source	40847	37464:45:20	00:55:02
January	2017	COASTGUARD	*Less than 10	Unable to provide	00:01:13
February	2017	COASTGUARD	*Less than 10	Unable to provide	00:10:04
March	2017	COASTGUARD	*Less than 10	Unable to provide	00:14:31
April	2017	COASTGUARD	10	02:05:09	00:12:31
May	2017	COASTGUARD	23	03:50:10	00:10:00
June	2017	COASTGUARD	15	02:42:06	00:10:48
July	2017	COASTGUARD	12	02:30:37	00:12:33
August	2017	COASTGUARD	16	05:55:53	00:22:15
September	2017	COASTGUARD	11	07:39:02	00:41:44
October	2017	COASTGUARD	14	09:41:19	00:41:31
November	2017	COASTGUARD	*Less than 10	Unable to provide	00:38:10
December	2017	COASTGUARD	*Less than 10	Unable to provide	00:52:56
January	2017	FIRE	137	35:05:29	00:15:22
February	2017	FIRE	105	33:04:19	00:18:54
March	2017	FIRE	102	33:28:31	00:19:41
April	2017	FIRE	124	33:02:10	00:15:59
May	2017	FIRE	115	38:06:32	00:19:53
June	2017	FIRE	123	53:52:20	00:26:17
July	2017	FIRE	109	42:23:34	00:23:20
August	2017	FIRE	90	29:23:04	00:19:35
September	2017	FIRE	91	41:38:14	00:27:27
October	2017	FIRE	96	39:50:36	00:24:54
November	2017	FIRE	94	39:08:21	00:24:59
December	2017	FIRE	99	39:49:14	00:24:08



October 2017 Gatwick Airport 66 11:20:32 00:10:19 November 2017 Gatwick Airport 35 07:34:25 00:12:59 December 2017 Gatwick Airport 36 09:57:53 00:16:36 January 2017 GENERAL PUBLIC 31928 14377:10:15 00:27:01 February 2017 GENERAL PUBLIC 26939 11197:04:24 00:24:56 March 2017 PUBLIC GENERAL PUBLIC 26823 9583:23:51 00:20:05 April 2017 PUBLIC GENERAL PUBLIC 28623 9583:23:51 00:20:05 May 2017 PUBLIC GENERAL PUBLIC 29732 14272:59:13 00:28:48 July 2017 PUBLIC PUBLIC February 7990 3346:48:54 00:25:08 September 2017 PUBLIC PUBLIC February 994 504:27:35 00:30:27 January 2017 HCP February 7707 9610:35:20 01:14:49 February 2017 HCP February 7528<	September	2017	Gatwick Airport	331	191:50:26	00:34:46
December 2017 Gatwick Airport 36 09:57:53 00:16:36	October	2017	Gatwick Airport	66	11:20:32	00:10:19
December 2017 Gatwick Airport 36 09:57:53 00:16:36 GENERAL January 2017 PUBLIC 26939 11197:04:24 00:24:56 GENERAL PUBLIC 26939 11197:04:24 00:24:56 GENERAL PUBLIC 260:39 5583:23:51 00:20:05 March 2017 PUBLIC 260:39 5583:23:51 00:20:05 May 2017 PUBLIC 260:39 5583:23:51 00:20:05 May 2017 PUBLIC 29732 14272:59:13 00:23:14 PUBLIC 29732 14272:59:13 00:28:48 May 2017 PUBLIC 29732 14272:59:13 00:28:54 GENERAL PUBLIC 29732 14272:59:13 00:28:54 GENERAL PUBLIC 7990 3346:48:54 00:25:08 May 2017 PUBLIC 994 504:27:35 00:30:27 March 2017 PUBLIC 994 504:27:35 00:30:27 March 2017 HCP 7707 9610:53:20 01:14:49 May 2017 HCP 6824 7555:27:17 01:06:26 March 2017 HCP 6848 5399:12:56 00:47:18 May 2017 HCP 7528 7340:05:20 00:58:30 March 2017 HCP 7125 8031:57:14 01:07:38 May 2017 HCP 3917 4267:46:52 01:05:22 Magust 2017 HCP 2039 1792:26:26 00:52:45 Magust 2017 HCP 259 280:43:57 01:05:02 Magust 2017 HCP 259 280:43:57 01:05:02 Magust Mighways *Less than Unable to provide 00:13:38 Magust Mighways *Less than Unable to provide 00:22:30 Mighways *Less than Unable to provide 00:22:30 Mighways *Less than Unable to provide 00:23:14 Mighways *Less than Unable to provide 00:35:17 Mighways *Less than Unable to provide 00:23:14 Mighways *Less than Mighways *Less tha				35	07:34:25	00:12:59
Description				36	09:57:53	00:16:36
February 2017			GENERAL	31928	14377:10:15	00:27:01
March 2017 PUBLIC GENERAL PUBLIC 30117 11961:50:08 00:23:50 April 2017 GENERAL PUBLIC GENERAL PUBLIC 28623 9583:23:51 00:20:05 May 2017 GENERAL PUBLIC GENERAL PUBLIC 29732 14272:59:13 00:28:48 July 2017 PUBLIC GENERAL PUBLIC GENERAL PUBLIC 7990 3346:48:54 00:25:08 August 2017 PUBLIC PUBLIC GENERAL PUBLIC 994 504:27:35 00:30:27 September 2017 HCP 7707 9610:53:20 01:14:49 February 2017 HCP 6824 7555:27:17 01:06:26 March 2017 HCP 6848 5399:12:56 00:47:18 May 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 7528 7340:05:20 00:58:30 July 2017 HCP 7125 8031:57:14 01:07:38 July 2017 HCP 259 280:43:57 01:05:2	-	2017		26939	11197:04:24	00:24:56
April 2017 PUBLIC GENERAL GENERAL GENERAL D'UBLIC 29623 9583:23:51 00:20:05 May 2017 GENERAL PUBLIC 30664 11873:33:23 00:23:14 June 2017 GENERAL PUBLIC 29732 14272:59:13 00:28:48 July 2017 PUBLIC 16119 7763:33:10 00:28:54 August 2017 PUBLIC 7990 3346:48:54 00:25:08 September 2017 PUBLIC 7990 3346:48:54 00:25:08 September 2017 HCP 7707 9610:53:20 01:14:49 February 2017 HCP 7707 9610:53:20 01:14:49 February 2017 HCP 7535 7694:36:08 01:01:16 April 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 3917 4267:46:52 01:05:22 August <td>March</td> <td>2017</td> <td>_</td> <td>30117</td> <td>11961:50:08</td> <td>00:23:50</td>	March	2017	_	30117	11961:50:08	00:23:50
May 2017 PUBLIC GENERAL GENERAL June 30664 11873:33:23 00:23:14 June 2017 GENERAL PUBLIC 29732 14272:59:13 00:28:48 July 2017 GENERAL PUBLIC 7990 3346:48:54 00:25:08 September 2017 PUBLIC 7990 3346:48:54 00:25:08 September 2017 PUBLIC 994 504:27:35 00:30:27 January 2017 HCP 7707 9610:53:20 01:14:49 February 2017 HCP 6824 7555:27:17 01:06:26 March 2017 HCP 6848 5399:12:56 00:47:18 May 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 7125 8031:57:14 01:07:38 July 2017 HCP 3917 4267:46:52 01:05:22 August 2017 HCP 259 280:43:57 01:05:02 July 2017	April	2017	PUBLIC	28623	9583:23:51	00:20:05
June 2017 PUBLIC GENERAL GENERAL PUBLIC 16119 7763:33:10 00:28:54 August 2017 GENERAL PUBLIC 7990 3346:48:54 00:25:08 September 2017 GENERAL PUBLIC 994 504:27:35 00:30:27 January 2017 HCP 7707 9610:53:20 01:14:49 February 2017 HCP 6824 7555:27:17 01:06:26 March 2017 HCP 6848 5399:12:56 00:47:18 May 2017 HCP 6848 5399:12:56 00:47:18 May 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 7528 7340:05:20 00:58:30 July 2017 HCP 7125 8031:57:14 01:07:38 July 2017 HCP 2039 1792:26:26 00:52:45 September 2017 HCP 259 280:43:57 01:05:02 July 2017	Мау	2017	PUBLIC	30664	11873:33:23	00:23:14
July 2017 PUBLIC GENERAL GENERAL PUBLIC 7990 3346:48:54 00:25:08 August 2017 PUBLIC GENERAL PUBLIC 994 504:27:35 00:30:27 January 2017 HCP 7707 9610:53:20 01:14:49 February 2017 HCP 6824 7555:27:17 01:06:26 March 2017 HCP 6848 5399:12:56 00:47:18 April 2017 HCP 6848 5399:12:56 00:47:18 May 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 7928 7340:05:20 00:58:30 July 2017 HCP 7928 7340:05:20 00:58:30 July 2017 HCP 3917 4267:46:52 01:05:22 August 2017 HCP 259 280:43:57 01:05:02 July 2017 HGP 259 280:43:57 01:05:02 July 2017 Highways<	June	2017	PUBLIC	29732	14272:59:13	00:28:48
August 2017 PUBLIC 7990 3346:48:54 00:25:08 September 2017 GENERAL PUBLIC 994 504:27:35 00:30:27 January 2017 HCP 7707 9610:53:20 01:14:49 February 2017 HCP 6824 7555:27:17 01:06:26 March 2017 HCP 7535 7694:36:08 01:01:16 April 2017 HCP 6848 5399:12:56 00:47:18 May 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 7125 8031:57:14 01:07:38 July 2017 HCP 3917 4267:46:52 01:05:22 August 2017 HCP 259 280:43:57 01:05:02 July 2017 HCP 259 280:43:57 01:05:02 July 2017 Highways *Less than Unable to 00:19:42 Potiober 2017 Highways	July	2017	PUBLIC	16119	7763:33:10	00:28:54
September 2017 PUBLIC 994 504:27:35 00:30:27 January 2017 HCP 7707 9610:53:20 01:14:49 February 2017 HCP 6824 7555:27:17 01:06:26 March 2017 HCP 7535 7694:36:08 01:01:16 April 2017 HCP 6848 5399:12:56 00:47:18 May 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 3917 4267:46:52 01:07:38 July 2017 HCP 2039 1792:26:26 00:52:45 September 2017 HCP 259 280:43:57 01:05:02 July 2017 Highways *Less than provide 00:19:42 provide 00:19:42 provide July 2017 England 10 provide 00:22:30 provide September 2017 England 10 provide 00:35:11 provide October 2017	August	2017	PUBLIC	7990	3346:48:54	00:25:08
February 2017 HCP 6824 7555:27:17 01:06:26 March 2017 HCP 7535 7694:36:08 01:01:16 April 2017 HCP 6848 5399:12:56 00:47:18 May 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 7125 8031:57:14 01:07:38 July 2017 HCP 3917 4267:46:52 01:05:22 August 2017 HCP 2039 1792:26:26 00:52:45 September 2017 HCP 259 280:43:57 01:05:02 Highways *Less than England Unable to provide 00:19:42 00:19:42 July 2017 Highways *Less than Unable to provide 00:22:30 September 2017 Highways *Less than Unable to provide 00:13:38 November 2017 Highways *Less than Unable to provide 00:12:35 De	September	2017	_	994	504:27:35	00:30:27
March 2017 HCP 7535 7694:36:08 01:01:16 April 2017 HCP 6848 5399:12:56 00:47:18 May 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 7125 8031:57:14 01:07:38 July 2017 HCP 3917 4267:46:52 01:05:22 August 2017 HCP 2039 1792:26:26 00:52:45 September 2017 HCP 259 280:43:57 01:05:02 July 2017 Highways England *Less than 10 Unable to provide 00:19:42 August 2017 Highways England *Less than 10 Unable to provide 00:35:11 September 2017 Highways England *Less than 10 Unable to provide 00:13:38 November 2017 Highways England *Less than 10 Unable to provide 00:12:35 December 2017 NHS 111 10870 <td>January</td> <td>2017</td> <td>HCP</td> <td>7707</td> <td>9610:53:20</td> <td>01:14:49</td>	January	2017	HCP	7707	9610:53:20	01:14:49
April 2017 HCP 6848 5399:12:56 00:47:18 May 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 7125 8031:57:14 01:07:38 July 2017 HCP 3917 4267:46:52 01:05:22 August 2017 HCP 2039 1792:26:26 00:52:45 September 2017 HCP 259 280:43:57 01:05:02 Highways *Less than Unable to provide 10	February	2017	HCP	6824	7555:27:17	01:06:26
May 2017 HCP 7528 7340:05:20 00:58:30 June 2017 HCP 7125 8031:57:14 01:07:38 July 2017 HCP 3917 4267:46:52 01:05:22 August 2017 HCP 2039 1792:26:26 00:52:45 September 2017 HCP 259 280:43:57 01:05:02 July 2017 Highways *Less than Unable to provide 00:19:42 July 2017 England 10 provide 00:22:30 August 2017 England 10 provide 00:22:30 September 2017 Highways *Less than Unable to provide 00:35:11 October 2017 England 10 provide 00:13:38 November 2017 Highways *Less than Unable to provide 00:12:35 December 2017 Highways *Less than Unable to provide 00:23:14 July	March	2017	HCP	7535	7694:36:08	01:01:16
June 2017 HCP 7125 8031:57:14 01:07:38 July 2017 HCP 3917 4267:46:52 01:05:22 August 2017 HCP 2039 1792:26:26 00:52:45 September 2017 HCP 259 280:43:57 01:05:02 July 2017 Highways *Less than Unable to provide 10 provide 10 provide 10 provide August 2017 Highways *Less than Unable to provide 10 p	April	2017	НСР	6848	5399:12:56	00:47:18
July 2017 HCP 3917 4267:46:52 01:05:22 August 2017 HCP 2039 1792:26:26 00:52:45 September 2017 HCP 259 280:43:57 01:05:02 July 2017 Highways *Less than provide Unable to provide 00:19:42 August 2017 England 10 provide 00:22:30 August 2017 England 10 provide 00:22:30 September 2017 England 10 provide 00:35:11 September 2017 England 10 provide 00:13:38 November 2017 England 10 provide 00:12:35 November 2017 Highways England *Less than 10 Unable to provide 00:23:14 December 2017 NHS 111 10870 5974:52:53 00:32:35 August 2017 NHS 111 10870 5974:52:53 00:32:23	May	2017	НСР	7528	7340:05:20	00:58:30
August 2017 HCP 2039 1792:26:26 00:52:45 September 2017 HCP 259 280:43:57 01:05:02 July 2017 Highways England *Less than Unable to provide 00:19:42 August 2017 England 10 Unable to provide 00:22:30 August 2017 England 10 Unable to provide 00:35:11 September 2017 England 10 Unable to provide 00:35:11 October 2017 England 10 provide 00:13:38 November 2017 Highways England *Less than provide Unable to provide 00:12:35 December 2017 Highways England *Less than provide 00:12:35 December 2017 Highways England *Less than provide 00:12:35 July 2017 NHS 111 10870 5974:52:53 00:32:59 August 2017 NHS 111 9922 5355:54:23 00:32:23	-	2017	НСР	7125	8031:57:14	01:07:38
September 2017 HCP 259 280:43:57 01:05:02 July 2017 England *Less than 10 provide 00:19:42 August 2017 England 10 provide 00:22:30 August 2017 England 10 provide 00:22:30 September 2017 England 10 provide 00:35:11 provide September 2017 England 10 provide 00:35:11 provide October 2017 England 10 provide 00:13:38 provide November 2017 England 10 provide 00:12:35 provide November 2017 England 10 provide 00:12:35 provide July 2017 NHS 111 provide 10 provide 00:23:14 provide July 2017 NHS 111 provide 10 pr	July	2017	HCP	3917	4267:46:52	01:05:22
September 2017 HCP 259 280:43:57 01:05:02 July 2017 Highways England *Less than provide 00:19:42 August 2017 England 10 Unable to provide September 2017 England 10 Unable to provide September 2017 Highways England *Less than provide Unable to provide October 2017 England 10 Unable to provide November 2017 England 10 Unable to provide November 2017 England 10 Unable to provide December 2017 England 10 00:12:35 July 2017 NHS 111 10870 5974:52:53 00:32:31 August 2017 NHS 111 10870 5974:52:53 00:32:23 September 2017 NHS 111 10451 6146:01:26 00:35:17 November 2017 NHS 111 11378 6677:37:18 00:35:13 <tr< td=""><td>August</td><td>2017</td><td>HCP</td><td>2039</td><td>1792:26:26</td><td>00:52:45</td></tr<>	August	2017	HCP	2039	1792:26:26	00:52:45
July Highways England *Less than 10 provide Unable to provide 00:19:42 August 2017 England *Less than 10 provide Unable to provide 00:22:30 September 2017 England *Less than 10 provide Unable to provide 00:35:11 October 2017 England 10 provide 00:13:38 November 2017 England 10 provide 00:12:35 November 2017 England 10 provide 00:12:35 December 2017 England 10 provide 00:23:14 July 2017 NHS 111 10870 provide 00:23:14 July 2017 NHS 111 10870 provide 00:23:14 July 2017 NHS 111 10870 provide 00:32:23 September 2017 NHS 111 10870 provide 00:32:25 August 2017 NHS 111 10870 provide 00:32:25 October 2017 NHS 111 10870 provide 00:32:25 October 2017 NHS 111 10451 provide 00:36:52 October 2017 NHS 111 11378 provide		2017	НСР	259	280:43:57	01:05:02
August 2017 England 10 provide 00:22:30 September 2017 Highways England *Less than 10 provide 00:35:11 October 2017 Highways England Unable to provide 00:13:38 November 2017 Highways England *Less than 10 provide 00:12:35 December 2017 Highways England *Less than 10 provide 00:23:14 July 2017 NHS 111 10870 5974:52:53 00:32:59 August 2017 NHS 111 9922 5355:54:23 00:32:23 September 2017 NHS 111 9506 5841:32:12 00:36:52 October 2017 NHS 111 10451 6146:01:26 00:35:17 November 2017 NHS 111 11378 6677:37:18 00:35:13 January 2017 Gatwick Airport 6397 3897:27:20 00:36:33 February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March	•	2017				00:19:42
September 2017 Highways England *Less than 10 Unable to provide 00:35:11 October 2017 Highways England *Less than 10 Unable to provide 00:13:38 November 2017 England 10 Unable to provide 00:12:35 December 2017 Highways England 10 Unable to provide 00:23:14 July 2017 NHS 111 10870 5974:52:53 00:32:59 August 2017 NHS 111 9922 5355:54:23 00:32:23 September 2017 NHS 111 10451 6146:01:26 00:35:17 November 2017 NHS 111 11378 6677:37:18 00:35:13 January 2017 Gatwick Airport 6397 3897:27:20 00:36:33 February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March 2017 Gatwick Airport 6003 3283:50:54 00:32:49	August	2017				00:22:30
October 2017 England 10 provide 00:13:38 November 2017 England 10 Unable to provide 00:12:35 December 2017 Highways England *Less than 10 Unable to provide 00:23:14 July 2017 NHS 111 10870 5974:52:53 00:32:59 August 2017 NHS 111 9922 5355:54:23 00:32:23 September 2017 NHS 111 9506 5841:32:12 00:36:52 October 2017 NHS 111 10451 6146:01:26 00:35:17 November 2017 NHS 111 11378 6677:37:18 00:35:13 January 2017 Gatwick Airport 6397 3897:27:20 00:36:33 February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March 2017 Gatwick Airport 6003 3283:50:54 00:32:49	September	2017				00:35:11
November 2017 England 10 provide 00:12:35 December 2017 Highways England *Less than provide 10 00:23:14 July 2017 NHS 111 10870 5974:52:53 00:32:59 August 2017 NHS 111 9922 5355:54:23 00:32:23 September 2017 NHS 111 9506 5841:32:12 00:36:52 October 2017 NHS 111 10451 6146:01:26 00:35:17 November 2017 NHS 111 11378 6677:37:18 00:35:13 January 2017 Gatwick Airport 6397 3897:27:20 00:36:33 February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March 2017 Gatwick Airport 6003 3283:50:54 00:32:49	October	2017		10		00:13:38
December 2017 England 10 provide 00:23:14 July 2017 NHS 111 10870 5974:52:53 00:32:59 August 2017 NHS 111 9922 5355:54:23 00:32:23 September 2017 NHS 111 9506 5841:32:12 00:36:52 October 2017 NHS 111 10451 6146:01:26 00:35:17 November 2017 NHS 111 11378 6677:37:18 00:35:13 January 2017 Gatwick Airport 6397 3897:27:20 00:36:33 February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March 2017 Gatwick Airport 6003 3283:50:54 00:32:49	November	2017		10	provide	00:12:35
August 2017 NHS 111 9922 5355:54:23 00:32:23 September 2017 NHS 111 9506 5841:32:12 00:36:52 October 2017 NHS 111 10451 6146:01:26 00:35:17 November 2017 NHS 111 11378 6677:37:18 00:35:13 January 2017 Gatwick Airport 6397 3897:27:20 00:36:33 February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March 2017 Gatwick Airport 6003 3283:50:54 00:32:49	December	2017				00:23:14
September 2017 NHS 111 9506 5841:32:12 00:36:52 October 2017 NHS 111 10451 6146:01:26 00:35:17 November 2017 NHS 111 11378 6677:37:18 00:35:13 January 2017 Gatwick Airport 6397 3897:27:20 00:36:33 February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March 2017 Gatwick Airport 6003 3283:50:54 00:32:49	July	2017	NHS 111	10870	5974:52:53	00:32:59
October 2017 NHS 111 10451 6146:01:26 00:35:17 November 2017 NHS 111 11378 6677:37:18 00:35:13 January 2017 Gatwick Airport 6397 3897:27:20 00:36:33 February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March 2017 Gatwick Airport 6003 3283:50:54 00:32:49	August	2017	NHS 111	9922	5355:54:23	00:32:23
November 2017 NHS 111 11378 6677:37:18 00:35:13 January 2017 Gatwick Airport 6397 3897:27:20 00:36:33 February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March 2017 Gatwick Airport 6003 3283:50:54 00:32:49	September	2017	NHS 111	9506	5841:32:12	00:36:52
January 2017 Gatwick Airport 6397 3897:27:20 00:36:33 February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March 2017 Gatwick Airport 6003 3283:50:54 00:32:49	October	2017	NHS 111	10451	6146:01:26	00:35:17
February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March 2017 Gatwick Airport 6003 3283:50:54 00:32:49	November	2017	NHS 111	11378	6677:37:18	00:35:13
February 2017 Gatwick Airport 5522 3257:27:02 00:35:24 March 2017 Gatwick Airport 6003 3283:50:54 00:32:49	January	2017	Gatwick Airport	6397	3897:27:20	00:36:33
March 2017 Gatwick Airport 6003 3283:50:54 00:32:49			•	5522	3257:27:02	00:35:24
·	·		·	6003	3283:50:54	00:32:49
April 2017 Gatwick Allpuit 5007 2710.00.47 500.27.00	April	2017	Gatwick Airport	6037	2716:08:47	00:27:00



May	2017	Gatwick Airport	6061	3148:08:03	00:31:10
June	2017	Gatwick Airport	5848	4389:41:20	00:45:02
July	2017	Gatwick Airport	3487	2362:18:28	00:40:39
August	2017	Gatwick Airport	2038	1101:57:35	00:32:27
January	2017	NHS 111	11884	5994:51:56	00:30:16
February	2017	NHS 111	10540	4786:02:46	00:27:15
March	2017	NHS 111	10734	4821:25:38	00:26:57
April	2017	NHS 111	11228	4119:06:48	00:22:01
May	2017	NHS 111	11625	22615:25:25	01:56:43
June	2017	NHS 111	10203	5573:14:00	00:32:46
January	2017	NHS DIRECT	12	05:25:20	00:27:07
January	2017	NIIS DINECT	*Less than	Unable to	
February	2017	NHS DIRECT	10	provide	00:28:41
			*Less than	Unable to	00:18:52
March	2017	NHS DIRECT	10 *Less than	provide	
April	2017	NHS DIRECT	10	Unable to provide	00:26:58
7.0111	2017	THIS BIKEST	*Less than	Unable to	00-04-05
May	2017	NHS DIRECT	10	provide	00:34:05
			*Less than	Unable to	00:04:45
June	2017	NHS DIRECT	10	provide	00.07.40
July	2017	NHS DIRECT	10 *Less than	06:12:39	00:37:16
August	2017	NHS DIRECT	10	Unable to provide	00:23:54
ragast	2017	OTHER		p.cac	
		AMBULANCE	521	260:43:45	00:30:02
January	2017	SERVICE OTHER			
		AMBULANCE	455	217:10:18	00:28:38
February	2017	SERVICE			
		OTHER AMBULANCE	457	235:19:11	00:30:54
March	2017	SERVICE	457	233.19.11	00.30.34
		OTHER			
A! I	0047	AMBULANCE	467	176:09:35	00:22:38
April	2017	SERVICE OTHER			
		AMBULANCE	528	261:50:17	00:29:45
May	2017	SERVICE			
		OTHER AMBULANCE	569	326:59:12	00:34:29
June	2017	SERVICE	309	320.39.12	00.34.29
January	2017	POLICE	1939	943:02:01	00:29:11
February	2017	POLICE	1790	802:01:00	00:26:53
March	2017	POLICE	2044	951:42:38	00:27:56
April	2017	POLICE	2149	816:57:18	00:22:49
May	2017	POLICE	2401	1048:12:19	00:26:12
June	2017	POLICE	2251	1198:20:23	00:31:56
July	2017	POLICE	2189	1235:51:36	00:33:52
August	2017	POLICE	1910	1109:48:11	00:34:52
September	2017	POLICE	1686	1120:40:45	00:39:53
•		POLICE	1807	1179:59:09	00:39:11
October	2017	FULICE	1007	1170.00.00	00.00.11



November	2017	POLICE	1677	1052:31:29	00:37:39
December	2017	POLICE	1469	1170:47:07	00:47:49
July	2017	Port Of Dover	*Less than 10	Unable to provide	00:35:54
August	2017	Port Of Dover	*Less than 10	Unable to provide	00:54:05
December	2017	Port Of Dover	*Less than 10	Unable to provide	00:04:37
January	2017	RUNNING CALL	122	11:41:58	00:05:45
February	2017	RUNNING CALL	117	15:47:20	00:08:06
March	2017	RUNNING CALL	117	14:51:01	00:07:37
April	2017	RUNNING CALL	121	32:51:06	00:16:17
May	2017	RUNNING CALL	128	17:23:51	00:08:09
June	2017	RUNNING CALL	150	33:37:46	00:13:27
July	2017	RUNNING CALL	78	07:45:42	00:05:58
August	2017	RUNNING CALL	26	00:47:18	00:01:49
September	2017	RUNNING CALL	*Less than 10	Unable to provide	00:13:24
January	2017	Unrecorded Source	1998	1088:22:27	00:32:41
February	2017	Unrecorded Source	2063	966:58:46	00:28:07
March	2017	Unrecorded Source	2492	1039:43:38	00:25:02
April	2017	Unrecorded Source	2040	721:54:43	00:21:14
May	2017	Unrecorded Source	2145	829:19:28	00:23:12
June	2017	Unrecorded Source	2326	1282:04:06	00:33:04
January	2016	COASTGUARD	*Less than 10	Unable to provide	00:08:33
February	2016	COASTGUARD	*Less than 10	Unable to provide	00:14:12
March	2016	COASTGUARD	*Less than 10	Unable to provide	00:10:31
April	2016	COASTGUARD	*Less than 10	Unable to provide	00:08:41
May	2016	COASTGUARD	*Less than 10	Unable to provide	00:28:05
June	2016	COASTGUARD	14	03:08:50	00:13:29
July	2016	COASTGUARD	15	04:23:52	00:17:35
August	2016	COASTGUARD	*Less than 10	Unable to provide	00:16:27
September	2016	COASTGUARD	12	01:55:28	00:09:37
October	2016	COASTGUARD	*Less than 10	Unable to provide	00:10:31
November	2016	COASTGUARD	*Less than 10	Unable to provide	00:35:12



December	2016	COASTGUARD	15	08:01:12	00:32:05
January	2016	FIRE	153	37:30:54	00:14:43
February	2016	FIRE	106	25:21:42	00:14:21
March	2016	FIRE	124	40:14:13	00:19:28
April	2016	FIRE	126	26:13:47	00:12:29
May	2016	FIRE	130	31:35:08	00:14:35
June	2016	FIRE	116	31:07:04	00:16:06
July	2016	FIRE	121	29:26:04	00:14:36
August	2016	FIRE	141	35:08:14	00:14:57
September	2016	FIRE	122	33:15:02	00:16:21
October	2016	FIRE	130	31:50:28	00:14:42
November	2016	FIRE	119	32:44:52	00:16:31
December	2016	FIRE	114	33:25:49	00:17:36
January	2016	GENERAL PUBLIC	31529	7423:29:26	00:14:08
February	2016	GENERAL PUBLIC	30253	8214:22:46	00:16:17
March	2016	GENERAL PUBLIC	33475	11541:12:34	00:20:41
April	2016	GENERAL PUBLIC	29765	7710:35:24	00:15:33
May	2016	GENERAL PUBLIC	30786	8761:36:21	00:17:05
June	2016	GENERAL PUBLIC	29925	9725:34:27	00:19:30
July	2016	GENERAL PUBLIC	32033	10942:28:33	00:20:30
August	2016	GENERAL PUBLIC	31518	79906:28:29	02:32:07
September	2016	GENERAL PUBLIC	30081	9328:14:41	00:18:36
October	2016	GENERAL PUBLIC	31639	10182:35:44	00:19:19
November	2016	GENERAL PUBLIC	30787	18883:38:27	00:36:48
December	2016	GENERAL PUBLIC	33929	23067:08:42	00:40:48
January	2016	HCP	8046	6433:55:12	00:47:59
February	2016	HCP	7759	7247:30:06	00:56:03
March	2016	HCP	7700	8961:53:38	01:09:50
April	2016	HCP	7063	5608:41:40	00:47:39
May	2016	HCP	7078	6327:45:15	00:53:38
June	2016	HCP	7178	7300:42:21	01:01:02
July	2016	HCP	7197	7210:16:02	01:00:07
August	2016	HCP	6984	6797:39:35	00:58:24
September	2016	HCP	7011	6391:36:00	00:54:42
October	2016	HCP	7410	7075:59:32	00:57:18
November	2016	HCP	7636	7325:41:21	00:57:34
December	2016	HCP	7676	9878:07:27	01:17:13
January	2016	Gatwick Airport	6563	1725:52:51	00:15:47
February	2016	Gatwick Airport	6067	1923:04:27	00:19:01



March	2016	Gatwick Airport	6635	2759:04:06	00:24:57
April	2016	Gatwick Airport	6257	1866:52:12	00:17:54
May	2016	Gatwick Airport	6736	2288:10:02	00:20:23
June	2016	Gatwick Airport	6254	2577:06:18	00:24:43
July	2016	Gatwick Airport	6648	2773:09:39	00:25:02
August	2016	Gatwick Airport	6745	2540:53:49	00:22:36
September	2016	Gatwick Airport	6213	2298:23:05	00:22:12
October	2016	Gatwick Airport	6753	2714:40:34	00:24:07
November			6349	2670:45:26	00:25:14
	2016	Gatwick Airport	6581	3781:11:08	00:34:28
December	2016	Gatwick Airport	2305	658:30:10	00:17:08
January	2016	NHS 111			
February	2016	NHS 111	2697	862:11:25	00:19:11
March	2016	NHS 111	2358	967:17:20	00:24:37
April	2016	NHS 111	10269	3005:24:21	00:17:34
May	2016	NHS 111	10958	3391:41:42	00:18:34
June	2016	NHS 111	10291	3822:23:56	00:22:17
July	2016	NHS 111	11107	4219:38:56	00:22:48
August	2016	NHS 111	10409	3431:19:40	00:19:47
September	2016	NHS 111	10031	3435:29:16	00:20:33
October	2016	NHS 111	11660	4136:12:02	00:21:17
November	2016	NHS 111	11572	4199:21:47	00:21:46
December	2016	NHS 111	13661	6609:57:18	00:29:02
			*Less than	Unable to	00:15:37
January	2016	NHS DIRECT	10	provide	
February	2016	NHS DIRECT	14	06:00:18	00:25:44
March	2016	NHS DIRECT	*Less than 10	Unable to provide	00:36:11
A:1	0040	NILIO DIDECT	*Less than	Unable to	00:28:24
April	2016	NHS DIRECT	10	provide 07:51:49	00:26:19
May	2016	NHS DIRECT	*Less than	Unable to	00:36:18
June	2016	NHS DIRECT	10	provide	00:21:08
July	2016	NHS DIRECT	*Less than 10	Unable to provide	00:07:49
July	2010	NIIO DINEOT	*Less than	Unable to	00:20:06
August	2016	NHS DIRECT	10	provide	00:29:06
September	2016	NHS DIRECT	11	05:00:20	00:27:18
October	2016	NHS DIRECT	*Less than 10	Unable to provide	00:16:13
			*Less than	Unable to	00:19:05
November	2016	NHS DIRECT	10	provide	33.13.33
December	2016	NHS DIRECT	*Less than 10	Unable to provide	00:12:54
January	2016	OTHER AMBULANCE SERVICE	444	134:34:39	00:18:11
January	2010	OTHER	100	1076:55	
February	2016	AMBULANCE SERVICE	463	135:24:30	00:17:33
March	2016	OTHER AMBULANCE	477	166:04:05	00:20:53



		SERVICE			
April	2016	OTHER AMBULANCE SERVICE	502	175:50:50	00:21:01
May	2016	OTHER AMBULANCE SERVICE	470	173:34:08	00:22:09
June	2016	OTHER AMBULANCE SERVICE	490	173:04:56	00:21:12
July	2016	OTHER AMBULANCE SERVICE	518	226:16:41	00:26:13
August	2016	OTHER AMBULANCE SERVICE	489	168:37:56	00:20:41
September	2016	OTHER AMBULANCE SERVICE	416	158:19:08	00:22:50
October	2016	OTHER AMBULANCE SERVICE	538	192:37:28	00:21:29
November	2016	OTHER AMBULANCE SERVICE	506	195:49:25	00:23:13
December	2016	OTHER AMBULANCE SERVICE	539	268:20:58	00:29:52
January	2016	POLICE	2317	606:10:41	00:15:42
February	2016	POLICE	2087	651:59:35	00:18:45
March	2016	POLICE	2152	784:53:49	00:21:53
April	2016	POLICE	2102	620:48:39	00:17:43
May	2016	POLICE	2420	773:15:31	00:19:10
June	2016	POLICE	2320	852:44:40	00:22:03
July	2016	POLICE	2477	968:45:14	00:23:28
August	2016	POLICE	2574	35903:00:40	13:56:54
September	2016	POLICE	2403	771:31:48	00:19:16
October	2016	POLICE	2228	855:58:25	00:23:03
November	2016	POLICE	2150	9567:52:47	04:27:01
December	2016	POLICE	2143	1029:41:57	00:28:50
January	2016	RUNNING CALL	140	13:59:45	00:06:00
February	2016	RUNNING CALL	138	09:56:56	00:04:20
March	2016	RUNNING CALL	145	17:39:44	00:07:19
April	2016	RUNNING CALL	145	13:59:11	00:05:47
May	2016	RUNNING CALL	177	18:21:54	00:06:14
June	2016	RUNNING CALL	157	24:10:58	00:09:15
July	2016	RUNNING CALL	194	07:05:42	00:02:12
August	2016	RUNNING CALL	148	13:16:36	00:05:23



September	2016	RUNNING CALL	163	11:17:23	00:04:09
October	2016	RUNNING CALL	150	21:33:44	00:08:37
November	2016	RUNNING CALL	124	22:48:14	00:11:02
December	2016	RUNNING CALL	118	23:48:04	00:12:06
January	2016	Unrecorded Source	12437	3394:23:20	00:16:23
February	2016	Unrecorded Source	10411	3285:15:31	00:18:56
March	2016	Unrecorded Source	11672	4407:07:42	00:22:39
April	2016	Unrecorded Source	2287	781:21:25	00:20:30
May	2016	Unrecorded Source	3168	1073:01:35	00:20:19
June	2016	Unrecorded Source	2626	1049:59:09	00:23:59
July	2016	Unrecorded Source	2842	1202:37:01	00:25:23
August	2016	Unrecorded Source	2384	991:59:59	00:24:58
September	2016	Unrecorded Source	2316	866:07:53	00:22:26
October	2016	Unrecorded Source	2062	841:41:26	00:24:29
November	2016	Unrecorded Source	2143	1505:17:35	00:42:09
December	2016	Unrecorded Source	2217	1034:59:42	00:28:01
April	2015	COASTGUARD	15	02:59:22	00:11:57
May	2015	COASTGUARD	14	05:07:11	00:21:56
June	2015	COASTGUARD	*Less than 10	Unable to provide	00:10:49
July	2015	COASTGUARD	*Less than 10	Unable to provide	00:13:01
August	2015	COASTGUARD	17	03:52:39	00:13:41
September	2015	COASTGUARD	*Less than	Unable to provide	00:08:17
October	2015	COASTGUARD	*Less than 10	Unable to provide	00:15:45
November	2015	COASTGUARD	*Less than	Unable to provide	00:11:34
December	2015	COASTGUARD	*Less than	Unable to provide	00:13:57
April	2015	FIRE	142	25:35:31	00:10:49
May	2015	FIRE	130	22:45:28	00:10:30
	2015	FIRE	132	26:17:01	00:10:50
June			130	27:53:42	00:11:57
July	2015	FIRE	135	26:11:09	00:11:38
August	2015	FIRE		+	
September	2015	FIRE	122	26:23:34	00:12:59
October	2015	FIRE	125	27:09:21	00:13:02
November	2015	FIRE	123	27:33:09	00:13:26



December	2015	FIRE	129	26:56:59	00:12:32
April	2015	GENERAL PUBLIC	27517	5747:08:21	00:12:32
May	2015	GENERAL PUBLIC	28405	6065:01:38	00:12:49
June	2015	GENERAL PUBLIC	28246	6525:21:14	00:13:52
July	2015	GENERAL PUBLIC	29678	7503:57:03	00:15:10
August	2015	GENERAL PUBLIC	29419	7093:18:41	00:14:28
September	2015	GENERAL PUBLIC	28605	7042:49:13	00:14:46
October	2015	GENERAL PUBLIC	30540	7233:39:24	00:14:13
November	2015	GENERAL PUBLIC	28954	6903:05:35	00:14:18
December	2015	GENERAL PUBLIC	30718	6817:44:45	00:13:19
April	2015	HCP	6985	4865:29:53	00:41:48
May	2015	HCP	7160	5228:36:28	00:43:49
June	2015	HCP	7164	5518:38:51	00:46:13
July	2015	HCP	7475	6190:35:53	00:49:41
August	2015	НСР	6943	5455:16:25	00:47:09
September	2015	НСР	7123	5456:13:56	00:45:58
October	2015	НСР	7508	5765:35:14	00:46:05
November	2015	НСР	7515	5677:14:23	00:45:20
December	2015	НСР	7990	5558:22:35	00:41:44
April	2015	Gatwick Airport	5868	1419:47:12	00:14:31
May	2015	Gatwick Airport	5777	1449:29:12	00:15:03
June	2015	Gatwick Airport	5883	1578:41:59	00:16:06
July	2015	Gatwick Airport	5910	1773:03:21	00:18:00
August	2015	Gatwick Airport	6121	1720:40:32	00:16:52
September	2015	Gatwick Airport	6342	1856:32:23	00:17:34
October	2015	Gatwick Airport	6262	1734:54:26	00:16:37
November	2015	Gatwick Airport	6151	1707:49:14	00:16:40
December	2015	Gatwick Airport	6608	1715:48:58	00:15:35
April	2015	NHS 111	8899	2083:36:32	00:14:03
May	2015	NHS 111	9445	2272:42:19	00:14:26
June	2015	NHS 111	7946	2143:22:28	00:16:11
July	2015	NHS 111	8498	2367:12:47	00:16:43
August	2015	NHS 111	8816	2420:39:14	00:16:28
September	2015	NHS 111	8577	2353:50:20	00:16:28
October	2015	NHS 111	8068	2118:22:33	00:15:45
November	2015	NHS 111	1748	500:13:53	00:17:10
December	2015	NHS 111	2064	537:40:45	00:15:38
April	2015	NHS DIRECT	*Less than 10	Unable to provide	00:32:26
May	2015	NHS DIRECT	*Less than 10	Unable to provide	00:08:26



June	2015	NHS DIRECT	*Less than	Unable to provide	00:38:51
July	2015	NHS DIRECT	*Less than 10	Unable to provide	00:28:02
August	2015	NHS DIRECT	*Less than 10	Unable to provide	00:14:41
September	2015	NHS DIRECT	*Less than 10	Unable to provide	00:15:43
October	2015	NHS DIRECT	*Less than 10	Unable to provide	00:07:57
November	2015	NHS DIRECT	11	04:00:13	00:21:50
December	2015	NHS DIRECT	11	02:56:19	00:16:02
April	2015	OTHER AMBULANCE SERVICE	678	158:27:47	00:14:01
Мау	2015	OTHER AMBULANCE SERVICE	653	155:18:50	00:14:16
June	2015	OTHER AMBULANCE SERVICE	684	194:17:13	00:17:03
July	2015	OTHER AMBULANCE SERVICE	509	165:35:01	00:19:31
August	2015	OTHER AMBULANCE SERVICE	446	128:04:55	00:17:14
September	2015	OTHER AMBULANCE SERVICE	411	120:06:09	00:17:32
October	2015	OTHER AMBULANCE SERVICE	435	153:19:42	00:21:09
November	2015	OTHER AMBULANCE SERVICE	393	110:02:35	00:16:48
December	2015	OTHER AMBULANCE SERVICE	400	107:36:20	00:16:08
April	2015	POLICE	2146	480:56:11	00:13:27
May	2015	POLICE	2265	515:53:09	00:13:40
June	2015	POLICE	2487	618:40:15	00:14:56
July	2015	POLICE	2661	718:26:55	00:16:12
August	2015	POLICE	2632	751:38:16	00:17:08
September	2015	POLICE	2292	610:43:48	00:15:59
October	2015	POLICE	2430	604:07:38	00:14:55
November	2015	POLICE	2252	621:59:12	00:16:34
December	2015	POLICE	2473	636:51:52	00:15:27
April	2015	RUNNING CALL	147	13:33:32	00:05:32
May	2015	RUNNING CALL	190	13:46:56	00:04:21
June	2015	RUNNING CALL	169	11:49:58	00:04:12
July	2015	RUNNING CALL	191	07:52:31	00:02:28



August	2015	RUNNING CALL	217	14:51:22	00:04:06
September	2015	RUNNING CALL	171	12:30:49	00:04:23
October	2015	RUNNING CALL	207	23:51:58	00:06:55
November	2015	RUNNING CALL	182	14:52:56	00:04:54
December	2015	RUNNING CALL	161	08:58:27	00:03:21
April	2015	Unrecorded Source	3211	750:09:04	00:14:01
May	2015	Unrecorded Source	3298	849:25:18	00:15:27
June	2015	Unrecorded Source	3203	830:05:23	00:15:33
July	2015	Unrecorded Source	3282	944:30:32	00:17:16
August	2015	Unrecorded Source	2935	830:11:31	00:16:58
September	2015	Unrecorded Source	2806	801:28:59	00:17:08
October	2015	Unrecorded Source	3331	888:26:07	00:16:00
November	2015	Unrecorded Source	11089	2965:36:54	00:16:03
December	2015	Unrecorded Source	12250	3004:26:08	00:14:43

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator South East Coast Ambulance Service NHS Foundation Trust

